

FROM McANDREWS, HELD, & MALLO

(THU) 5. 29' 03 14:30/ST. 14:28/NO. 4861050571 P 3

Amal B. S. Zimmerman

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2/8/03*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Case No. 13253US01

PATENT

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER
SERVICE TECHNIQUES

Examiner: Julie K. Brockett

Group Art Unit: 3713

Confirmation No.: 7628

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Ronald E. Larson

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Signature

AMENDMENT AFTER FINAL UNDER 37 CFR § 1.116

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 1, 2003, kindly amend the above-
identified application as follows:

Do Not Enter, 0-6-03 JB

PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

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		Filing Date October 17, 2001	
		First Named Inventor D'Amico et al.	
		Group Art Unit 3713	
		Examiner Name Brockett	
Total Number of Pages in This Submission 17		Attorney Docket Number 13253US01	
ENCLOSURES (check all that apply)			
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Signature	<i>Ronald E. Larson</i>		
Date	May 29, 2003		
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TO:

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May 29, 2003

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Our File No.: 1411-13253US01

Docket No. 13253US01 - Serial No. 09/982,244

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